

CCTV

Frequently Asked Questions

Why does the City have CCTV at the GLC?

The City of Busselton has video surveillance across many public areas of the City at the GLC for the protection of patrons, GLC staff and the facility. It is there to deter antisocial behaviour, assist police with investigations and assist GLC staff monitor activity in various areas throughout the facility.

Will it replace lifeguards in the pool?

Absolutely not. Swimmers are only permitted in the pool when there are lifeguards on duty. Coverage of the pool and the pool deck allows GLC staff to ensure antisocial behaviour and criminal activity is mitigated. Furthermore, in the event of an accident or incident, the footage allows staff to review action taken for learning and professional development opportunities.

How many cameras are there?

There are a total of six cameras at the GLC. One covering reception and the foyer, two in the indoor pool, and three in the GYM.

Who has access to the footage?

The CCTV system is managed by the City of Busselton's IT Team who are responsible for maintaining the software and hardware, managing the data, and assisting Police with any investigations.

Unless specifically required under law, the release or viewing of recorded footage and still photographs other than to the WA Police is expressly prohibited.

The CCTV system is maintained by Spyker Technologies who are contacted by the City of Busselton for ongoing maintenance and support.

Is there a Policy or any Governance over CCTV at the GLC?

The City's CCTV Policy is available on the City's website. It clearly outlines the purpose of CCTV surveillance, how it is managed, who has access to the footage, and under what circumstances the footage can be used or shared.

Go to: <https://www.busselton.wa.gov.au/Council/Corporate-Documents/Governance-Documents/Policies>

How long is the footage kept for?

Footage is maintained for 31 days, after that it is deleted. Any extracted data becomes a record and as such is subject to the City's Recordkeeping plan as required by the State Records Act.

Who do I contact for additional information?

Call the Customer Services Team on 08 9781 0444